# DEPARTMENT OF CONSUMER AFFAIRS TITLE 16. PROFESSIONAL AND VOCATIONAL REGULATIONS DIVISION 13.3.

SPEECH-LANGUAGE PATHOLOGY
AND AUDIOLOGY AND HEARING AID DISPENSERS BOARD

## Notice Of Proposed Regulatory Action Concerning: Continuing Education Requirements for Hearing Aid Dispensers

**NOTICE IS HEREBY GIVEN** that the Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board (hereafter Board) is proposing to take the action described in the Informative Digest below, after considering all comments, objections, and recommendations regarding the proposed action.

#### **PUBLIC HEARING**

The Board has not scheduled a public hearing on this proposed action. However, the Board will hold a hearing if it receives a written request for a public hearing from any interested person, or his or her authorized representative, no later than 15 days prior to the close of the written comment period. A hearing may be requested by making such request in writing addressed to the individuals listed under "Contact Person" in this notice.

#### WRITTEN COMMENT PERIOD

Written comments relevant to the action proposed, including those sent by mail, facsimile, or e-mail to the addresses listed under "Contact Person" in this Notice, must be <u>received</u> by the Board at its office no later than 5:00 p.m., Tuesday, September 12, 2023, or must be received by the Board at the hearing, should one be scheduled.

#### **AUTHORITY AND REFERENCE**

Pursuant to the authority vested by sections 2531.06 and 2531.95 of the Business and Professions Code (BPC), and to implement, interpret, or make specific BPC section 2538.18, the Board is considering amending sections 1399.140, 1399.140.1, and 1399.144 of title 16 of the California Code of Regulations (CCR).

#### INFORMATIVE DIGEST / POLICY STATEMENT OVERVIEW

The Board is a state agency vested with the authority to license, regulate, and discipline within the practices of speech-language pathology, audiology, and hearing aid dispensing in accordance with the BPC sections 2530.1 and 2531.02. The Board's mandate and its mission is to protect the public by regulating approximately 35,000 speech-language pathologists, speech-language pathology assistants, speech-

language pathology aides, audiologists, dispensing audiologists, audiology aides, hearing aid dispensers, hearing aid dispenser trainees, and temporary hearing aid dispensers who are licensed and registered with the Board and by disciplining licensees or registrants who violate the law. In order to protect the public, the Board establishes requirements for continuing education (CE) to assure the public of professional competence for licensees who sell or fit hearing aids (BPC section 2538.18.)

Existing law, under BPC sections 2531.06 and 2531.95, authorizes the Board to adopt, amend, or repeal regulations that may be necessary to execute any provisions of the Speech-Language Pathologists and Audiologists and Hearing Aid Dispensers Licensure Act. The Board intends to use its authority to amend regulations regarding CE requirements for hearing aid dispensers in 16 CCR sections 1399.140, 1399.140.1, and 1399.144.

There is no existing federal regulation or statute comparable to this proposed regulation.

The CE requirements for hearing aid dispensers are intended to protect consumers by ensuring licensees continue to improve their professional learning to maintain ethical and competent practice. The Board establishes requirements regarding the courses of study licensees can pursue to inform themselves of current practices related to the fitting of hearing aids after receiving their license pursuant to BPC section 2538.18. Because experienced dispensers may be sufficiently informed on the current practices related to direct patient/client care due to having to renew annually, the Board found it reasonable to allow licensees greater flexibility in completing their CE hours. The proposed changes will increase the number of hours that can be obtained in indirect client care or related courses, permit other opportunities to fulfil CE requirements, and clarify current regulations by making CE requirements consistent with the Board's CE audit process and existing professional learning requirements this Board has for licensees in the practices of speech-language pathology and audiology under Article 11 of Division 13.4.

The following is a summary of the proposed changes the Board seeks to make:

#### Amend Section 1399.140 of Article 7 of Division 13.3 of Title 16 of the CCR

This section is amended to increase access to different CE opportunities by increasing the number of hours that can be obtained in related or indirect client care courses; permitting courses with content related to hearing aid equipment, devices, or other products; teaching a course, or service to the Board. The changes also clarify current regulations by making CE requirements consistent with the Board's CE audit process and existing professional learning requirements consistent across all types of licenses and registrations the Board regulates. These changes give licensees the opportunity to complete their required CE hours via different ways and promotes transparency in the Board's CE renewal process.

#### Amend Section 1399.140.1 of Article 7 of Division 13.3 of Title 16 of the CCR

This section is amended to permit licensees to fulfil some of the required CE by taking CE courses related to hearing aid equipment, devices, or other products. These changes give licensees a greater ability to complete some of their required CE in different ways.

#### Amend Section 1399.144 of Article 7 of Division 13.3 of Title 16 of the CCR

This section is amended to clarify the exemptions from CE requirements for reasons of health, military service, or undue hardship. These changes promote transparency in the Board's CE renewal process and make professional learning requirements consistent across all types of licenses and registrations the Board regulates.

#### **Anticipated Benefits of Proposal**

The Board is aware of benefits that may occur for businesses or individuals that comply with this regulation over its lifetime. Because the Board's authority is over licensees and not over all businesses within the industries the Board regulates, the Board cannot provide any estimates for the total number or type of businesses (e.g., private, nonprofit, public, or small business) that may be impacted by this proposed regulation. The Board anticipates over 1,300 licensees in the practice of hearing aid dispensing will be impacted by this proposed regulation.

The Board anticipates licensees will benefit from greater access to different ways to earn CE hours with courses presenting different course content and by earning CE hours for service to the Board or teaching a course. The public will benefit from enhanced services because their licensed dispensers will have increased knowledge on the equipment, devices, or other products their patients/clients use to optimize their hearing while in different listening environments. These types of benefits are unquantifiable and cannot be easily measured or estimated. Therefore, the Board cannot provide information on possible statewide benefits that may occur from this regulation over its lifetime.

#### **Evaluation of Consistency and Compatibility with Existing State Regulations**

During the process of developing this regulatory proposal, the Board has conducted a search of any similar regulations on these topics and has concluded that these regulations are neither inconsistent nor incompatible with existing state regulations.

**INCORPORATION BY REFERENCE:** None

DISCLOSURES REGARDING THIS PROPOSED ACTION

Nondiscretionary Costs/Savings to Local Agencies: None

#### Mandate Imposed on Local Agencies or School Districts: None

#### FISCAL IMPACT ESTIMATES

Cost to any Local Agency or School District for which Government Code Sections 17500 - 17630 Require Reimbursement: None

Fiscal Impact on Public Agencies Including Costs or Savings to State Agencies or Costs/Savings in Federal Funding to the State: None

The regulations do not result in a fiscal impact to the state. The Board does not anticipate additional workload or costs resulting from the proposed regulations.

The regulations do not result in costs or savings in federal funding to the state.

Significant Effect on Housing Costs: None

#### **BUSINESS IMPACT ESTIMATES**

The Board has made the initial determination that this proposed regulatory action will not have significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. This initial determination is based on the fact that the Board is clarifying and broadening current regulatory requirements by making CE requirements for hearing aid dispensers consistent with the Board's audit process and the professional learning requirements across all types of licenses and registrations the Board regulates and increase licensee access to different ways to earn CE hours.

The Board is not aware of costs that businesses or individuals may incur to comply with this regulation over its lifetime nor of any other economic costs. The Board is also not aware of any effect this proposed regulatory action will have on housing costs or impact to local agencies or federal funding to the State.

#### RESULTS OF ECONOMIC IMPACT ASSESSMENT / ANALYSIS

#### Impact on Jobs / Businesses

This Board has determined that this regulatory proposal will have the following effects:

It will not create new businesses or jobs within the State of California because the proposed regulatory action is related to CE requirements for license renewal, and does not enhance or inhibit industry growth within the industries the Board regulates. It will not eliminate existing businesses or jobs because the proposed regulatory action is related to CE requirements for license renewal, and does not enhance or inhibit industry growth within the industries the Board regulates.

It will not affect the expansion of businesses within the State of California because the proposed regulatory action is related to CE requirements for license renewal, and does not enhance or inhibit industry growth within the industries the Board regulates.

#### **Benefits of Regulation:**

This Board has determined that this regulatory proposal will have the following effects:

It will positively affect the health and welfare of California residents. The public will benefit from enhanced dispensing services because their licensed hearing aid dispensers will have increased knowledge on the equipment, devices, or other products their patients/clients use to optimize their hearing while in different listening environments. Licensees will benefit from access to different ways to earn CE hours such as by taking courses with different content and earning CE hours for service to the Board or by teaching a course.

It will not affect worker safety because the proposed regulatory action is related to CE requirements for license renewal, and does not concern or impact worker safety.

It will not affect the state's environment because the proposed regulatory action is related to CE requirements for license renewal, and does not concern or impact the state's environment.

#### **Cost Impact on Representative Private Person or Business**

The Board is not aware of any cost impacts that a representative private person or business would necessarily incur in reasonable compliance with the proposed action.

#### **Business Reporting Requirements**

The regulatory action does not require businesses to file a report with the Board.

#### **Effect on Small Business**

The Board has determined that the proposed regulations will not affect small businesses. This initial determination is based on the fact that the Board is clarifying and broadening current regulatory requirements by making CE requirements for hearing aid dispensers consistent with the Board's audit process and the professional learning requirements consistent across all types of licenses and registrations the

Board regulates, and increase access to different ways to earn CE hours.

#### **CONSIDERATION OF ALTERNATIVES**

In accordance with Government Code section 11346.5, subdivision (a)(13), the Board must determine that no reasonable alternative it considered to the regulation or that has otherwise been identified and brought to its attention would be more effective in carrying out the purpose for which the action is proposed; would be as effective and less burdensome to affected private persons than the proposal described in this Notice; or would be more cost-effective to affected private persons and equally effective in implementing the statutory policy or other provision of law.

Any interested person may submit comments to the Board in writing relevant to the above determinations 1601 Response Road, Suite 260 Sacramento, CA 95815 during the written comment period, or at the hearing if one is scheduled or requested.

#### **AVAILABILITY OF STATEMENT OF REASONS AND RULEMAKING FILE**

The Board has compiled a record for this regulatory action, which includes the Initial Statement of Reasons (ISOR), proposed regulatory text, and all the information on which this proposal is based. This material is contained in the rulemaking file and is available for public inspection upon request to the contact persons named in this notice.

#### **TEXT OF PROPOSAL**

Copies of the exact language of the proposed regulations, and any document incorporated by reference, and of the initial statement of reasons, and all of the information upon which the proposal is based, may be obtained upon request from the Board at 1601 Response Road, Suite 260 Sacramento, CA 95815.

#### AVAILABILITY OF CHANGED OR MODIFIED TEXT

After considering all timely and relevant comments, the Board, upon its own motion or at the request of any interested party, may thereafter adopt the proposals substantially as described below or may modify such proposals if such modifications are sufficiently related to the original text. With the exception of technical or grammatical changes, the full text of any modified proposal, with the modifications clearly indicated, will be available for review and written comment for 15 days prior to its adoption from the person designated in this Notice as the Contact Person and will be mailed to those persons who submit written comments or oral testimony related to this proposal or who have requested notification of any changes to the proposal.

### AVAILABILITY AND LOCATION OF THE FINAL STATEMENT OF REASONS AND RULEMAKING FILE

All the information upon which the proposed regulations are based is contained in the rulemaking file which is available for public inspection by contacting the person named below.

You may obtain a copy of the Final Statement of Reasons once it has been prepared by making a written request to the Contact Person named below or by accessing the website listed below.

#### **CONTACT PERSONS**

Inquiries or comments concerning the proposed rulemaking action may be addressed to:

Name: Maria Liranzo; Legislation, Regulations, and Budget Analyst

Address: Speech-Language Pathology and Audiology

and Hearing Aid Dispensers Board 1601 Response Road, Suite 260

Sacramento, CA 95815

Telephone No.: (916) 287-7915

E-Mail Address: SpeechandHearingRegulations@dca.ca.gov

The backup contact person is:

Name: Cherise Burns, Assistant Executive Officer Address: Speech-Language Pathology and Audiology

and Hearing Aid Dispensers Board 1601 Response Road, Suite 260

Sacramento, CA 95815

Telephone No.: (916) 287-7915

E-Mail Address: SpeechandHearingRegulations@dca.ca.gov

#### **AVAILABILITY OF DOCUMENTS ON THE INTERNET**

Copies of the Notice of Proposed Action, the Initial Statement of Reasons, and the text of the regulations with modifications noted, as well as the Final Statement of Reasons when completed, and modified text, if any, can be accessed through the Board's website at

https://www.speechandhearing.ca.gov/board\_activity/lawsregs/proposed\_regulations.shtml