

# Speech-Language Pathology Audiology Hearing Aid Dispensers Board

## ENFORCEMENT STATISTICS

<b>COMPLAINTS AND CONVICTIONS</b>	<b>FISCAL YEAR 2012 - 2013</b>		<b>FISCAL YEAR 2013 - 2014</b>		<b>FISCAL YEAR 14-15 QTR 1</b>	
	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>
Complaints Received	71	28	86	41	11	14
Convictions Received	7	41	6	29	3	5
Average Days to Intake	1	2	2	2	5	31
Closed	103	87	104	69	11	9
Pending	111	29	100	30	102	44

*Average Days to Intake - Average cycle time from complaint received, to the date the complaint was assigned to an investigator.*

<b>INVESTIGATIONS Desk</b>	<b>FISCAL YEAR 2012 - 2013</b>		<b>FISCAL YEAR 2013 - 2014</b>		<b>FISCAL YEAR 14-15 QTR 1</b>	
	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>
Assigned	98	69	91	68	15	21
Closed	91	80	84	63	9	9
Average Days to Complete	360	220	458	128	266	195
Pending	84	27	80	28	84	41

*Average Days to Complete Desk Investigations - Average cycle time from complaint receipt to closure of the investigation process.*

<b>INVESTIGATIONS Non Sworn</b>	<b>FISCAL YEAR 2012 - 2013</b>		<b>FISCAL YEAR 2013 - 2014</b>		<b>FISCAL YEAR 14-15 QTR 1</b>	
	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>
Assigned	0	0	0	0	0	0
Closed	6	1	0	1	0	0
Average Days to Complete	604	1166	0	905	0	0
Pending	0	1	0	0	0	0

*Average Days to Complete Non-Sworn Investigations - Average cycle time from complaint receipt to closure of the investigation process.*

<b>INVESTIGATIONS Sworn</b>	<b>FISCAL YEAR 2012 - 2013</b>		<b>FISCAL YEAR 2013 - 2014</b>		<b>FISCAL YEAR 14-15 QTR 1</b>	
	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>	<b>HAD</b>	<b>SP/AU</b>
Assigned	25	0	12	5	1	0
Closed	6	6	20	5	2	0
Average Days to Complete	758	697	451	503	676	0
Pending	27	1	19	2	18	2

*Average Days to Complete Sworn Investigations - Average cycle time from complaint receipt to closure of the investigation process.*

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## ENFORCEMENT STATISTICS

ALL TYPES OF INVESTIGATIONS	FISCAL YEAR 2012 - 2013		FISCAL YEAR 2013 - 2014		FISCAL YEAR 14-15 QTR 1	
	HAD	SP/AU	HAD	SP/AU	HAD	SP/AU
Closed Without Discipline	94	77	93	60	6	7
Cycle Time - No Discipline	383	243	470	152	209	9

CITATIONS/Cease&Desist	FISCAL YEAR 2012 - 2013		FISCAL YEAR 2013 - 2014		FISCAL YEAR 14-15 QTR 1	
	HAD	SP/AU	HAD	SP/AU	HAD	SP/AU
Issued	6	3	7	3	0	5
Avg Days to Complete Cite	654	794	358	453	0	NA
Cease & Desist Letter	26	0	9	0	0	0

*Average Days to Issue a Citation - Average cycle time from complaint receipt to the effective date of the citation.*

ATTORNEY GENERAL CASES	FISCAL YEAR 2012 - 2013		FISCAL YEAR 2013 - 2014		FISCAL YEAR 14-15 QTR 1	
	HAD	SP/AU	HAD	SP/AU	HAD	SP/AU
Initiated / Referred to the AG	4	9	6	9	4	2
Pending at the AG	12	12	9	13	13	14
Statement of Issues Filed	1	2	0	1	0	0
Accusations Filed	1	3	3	6	1	2
SOI Withdrawn, Dismissed, Declined	0	0	0	0	0	0
Acc Withdrawn, Dismissed, Declined	0	4	2	1	0	0
Closed Without Discipline	1	4	5	5	0	1
Average Days to Discipline	606	1013	703	617	0	1281

ATTORNEY GENERAL TYPE OF PENALTIES	FISCAL YEAR 2012 - 2013		FISCAL YEAR 2013 - 2014		FISCAL YEAR 14-15 QTR 1	
	HAD	SP/AU	HAD	SP/AU	HAD	SP/AU
Probation		4	4			
Surrender of License		1	1	1		
Conditional License			1	3		
License Denied (SOI)	1					
Revocation-No Stay of Order				1		1
Petition for Modification of Probation				1		
Petition for Reinstatement Denied			1			

*Average Days to Close a Discipline Case - Average cycle time from complaint receipt to the effective date of the disciplinary order.*

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## ENFORCEMENT STATISTICS

	FISCAL YEAR 2012 - 2013		FISCAL YEAR 2013 - 2014		FISCAL YEAR 14-15 QTR 1	
	HAD	SP/AU	HAD	SP/AU	HAD	SP/AU
<b>PROBATION</b>						
New Probation Cases	0	4	5	3	0	0
Probation Completed	0	2	0	2	0	0
Active Cases	2	14	7	15	7	16
Tolled	1	9	1	9	1	7