

## Speech-Language Pathology & Audiology & Hearing Aid Dispensers Board Enforcement Report

<b>COMPLAINTS AND CONVICTIONS</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Complaints Received	164	91	79	89	80	198	72
Convictions Received	103	45	48	60	67	71	11
Average Days to Intake	1	5	7	4	5	4	3
Closed	17	2	0	0	0	0	0
Pending	1	6	0	0	4	0	0

<b>INVESTIGATIONS</b>	<b>Desk</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Assigned		260	131	131	151	148	270	83
Closed		189	193	178	143	113	192	61
Average Days to Complete		222	380	598	289	185	224	222
Pending		260	198	132	130	149	237	243

<b>INVESTIGATIONS</b>	<b>DOI</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Assigned		9	0	1	0	8	10	5
Closed		10	8	6	1	8	4	0
Average Days to Complete		770	839	1,409	150	207	139	N/A
Pending		19	11	2	1	6	13	18

<b>ALL TYPES OF INVESTIGATIONS</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Closed w/o Discipline Referral	181	187	178	140	104	189	55
Cycle Time - No Discipline	251	368	491	285	147	185	213

<b>CITATIONS/CEASE &amp; DESIST</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Citations Issued	11	6	7	6	4	36	8
Avg Days to Citation & Fine	336	429	1,138	439	211	128	80
Cease & Desist Letters Issued	0	2	0	1	0	0	0

<b>ATTORNEY GENERAL CASES</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Pending at the AG	23	21	10	3	10	5	7
Accusations Filed	8	8	5	1	4	2	3
Statement of Issue (SOI) Filed	1	2	0	0	0	1	1
Accusation Withdrawn, Dismissed, Declined	1	0	1	3	0	0	0
SOI Withdrawn, Dismissed, Declined	1	0	0	0	0	1	0
Average Days to Discipline	824	2,245	1,362	1,221	405	1428	1027

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<b>ATTORNEY GENERAL FINAL OUTCOMES</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23</b>	<b>FY 2023-24</b>	<b>FY 2024-25</b>	<b>FY 2025-26 Q1</b>
Probation Only	5	1	1	4	2	3	1
Surrender of License	3	3	2	0	0	2	1
License Denied (SOI)	1	0	1	0	0	0	0
Suspension & Probation	0	0	2	0	0	0	0
Revocation-No Stay of Order	3	2	4	1	0	3	0
Public Reprimand/Reproval	0	0	0	0	0	0	0
Total Disciplinary Actions Taken	12	6	10	5	2	8	2

Note: All data provided prior to FY 2022-23 uses complaint open date as the start to any "Days to" data provided in this report.