



# MEMORANDUM

DATE	April 24, 2023
TO	Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board
FROM	Paul Sanchez, Executive Officer
SUBJECT	Agenda Item 6: Executive Officer Report

This report and the statistical information provided by staff is to update you on the current operations of the Board.

## **a) Administration Update**

To prevent a deficit in the current budget year, Board management reduced its staffing by ending the appointment of the recently hired limited-term enforcement analyst. In addition, the Board's part-time legislation analyst's hours were temporarily reduced. We are working with DCA Budgets to closely analyze our funding needs for current and future staffing.

## **b) Outreach Update**

On April 1, 2023, Gilda Dominguez and I provided a presentation to the attendees of the California Speech Language Hearing Association (CSHA) Convergence Conference in Anaheim California. The presentation included an overview of the Board, the importance of licensure, an enforcement overview, the Board's role in legislation and regulations, and an update of recent legislation and regulations. After the presentation, I participated in a podcast with CSHA representatives and discussed changes in licensing, the Board, and the importance of licensee involvement in regulatory and legislative processes.

On April 4, 2023, I participated in a meeting with California Council of Academic Programs in Communication Sciences and Disorders to discuss online licensing, licensing timeframes, and answer general questions related licensing.

**c) Budget Report**

Included in your Board materials is the most recent Expenditure Projection Report (Item 7c). This report reflects fiscal activity through January 31, 2023 and is based on data provided by DCA’s Budget Office. Based on the current projections, the Board is on course to expend most of its budget. This year, the Board’s budget was impacted by an increase in operating costs, including personnel and enforcement. To prevent a fiscal year-end deficit, Board management has made temporary spending reductions that include reducing staffing levels, postponing a practical examination, and lower overall general spending. We will continue to monitor the budget closely and work with DCA Budgets to have more information on final projections and reversion amounts as we get closer to the end of the fiscal year.

Also included in your Board materials is a current Fund Condition Report (Item 7c) that reflects the 2023-2024 Governor’s Budget. This report is a snapshot of the Board’s fund condition and will continue to be adjusted to reflect this year’s complete revenue and expenditures.

**d) Regulations Report**

Below is a table with the Board’s pending rulemaking files that are either going through the DCA Initial Review Process or already in the Official Rulemaking Process with the Office of Administrative Law. A separate detailed report (Agenda Item 12) is provided in your materials and will be discussed during the full Board meeting.

<b>Rulemaking File</b>	<b>Final OAL Filing Date</b>	<b>Status</b>	<b>Comments</b>
Required Professional Experience Direct Supervision Requirements and Tele-Supervision	8/4/2023	2/13/2023 – Approved by OAL 12/29/2022 – Submitted to OAL 12/19/2022 – Submitted for Agency review 12/14/2022 – Submitted for DCA review 11/7/2022 – 15-day comment period 10/28/2022 – Board approved modified text 8/5/2022 – Initial 45-day comment period 6/13/2022 – Submitted for Agency review	Effective April 1, 2023

Rulemaking File	Final OAL Filing Date	Status	Comments
		4/5/2022 – Submitted for DCA review 5/17/2021 – Submitted for Legal review 5/14/2021 – Board approved language	
Notice to Consumers	9/8/2023	2/6/2023 – Approved by OAL 12/23/2022 – Submitted to OAL 12/19/2022 – Submitted for Agency review 12/12/2022 – Submitted for DCA review 12/9/2022 – Submitted for Legal review 11/29/2022 – 15-day comment period 10/28/2022 – Board approved modified text 9/9/2022 – Initial 45-day comment period 8/15/2022 – Submitted for Agency review 8/9/2022 – Submitted for DCA review 3/24/2022 – Submitted for Legal review 2/25/2022 – Board approved language	Effective April 1, 2023
Uniform Standards Related to Substance-Abusing Licensees	9/29/2023	2/13/2023 – Approved by OAL 12/29/2022 – Submitted to OAL 12/19/2022 – Submitted for Agency review 12/12/2022 – Submitted for DCA review 12/9/2022 – Submitted for Legal review	Effective April 1, 2023

Rulemaking File	Final OAL Filing Date	Status	Comments
		<p>9/30/2022 – Initial 45-day comment period</p> <p>9/12/2022 – Submitted for Agency review</p> <p>8/22/2022 – Submitted for DCA review</p> <p>3/24/2022 – Submitted for Legal review</p> <p>8/13/2021 – Board approved language</p>	
SLPA Academic and Program Requirements	11/10/2023	<p>3/1/2023 – Submitted for Legal review</p> <p>11/11/2022 – Initial 45-day comment period</p> <p>11/1/2022 – Submitted for Agency review</p> <p>10/18/2022 – Submitted for DCA review</p> <p>8/19/2022 – Submitted for Legal review</p> <p>8/12/2022 – Board approved language</p>	Public comment period closed 12/27/2022
SLPA Supervision Requirements	11/10/2023	<p>3/9/2023 – 15-day comment period</p> <p>2/24/2023 – Board approved modified text</p> <p>11/11/2022 – Initial 45-day comment period</p> <p>11/3/2022 – Submitted for Agency review</p> <p>10/28/2022 – Submitted for DCA review</p> <p>8/18/2022 – Submitted for Legal review</p> <p>5/13/2022 – Board approved language</p>	Public comment period closed 3/24/2023

Rulemaking File	Final OAL Filing Date	Status	Comments
Fingerprinting Requirements		8/31/2022 – Submitted for Legal review 5/13/2022 – Board approved language	Board staff working with DCA Budgets Office to develop the Economic and Fiscal Impact Statement
Examination Requirements for Hearing Aid Dispensers and Dispensing Audiologists		5/13/2022 – Board approved language	Board staff drafting regulatory documents
SLP-AU CPD Requirements		1/31/2023 – Submitted for Legal review 8/12/2022 – Board approved language	Board staff working with DCA Legal
HAD CE Requirements		8/12/2022 – Board approved language	Board staff drafting regulatory documents

**e) Licensing Report**

As reported at the last Board meeting, all application types are now available through the online system. The system development and troubleshooting workload is being absorbed by Board Licensing staff. Board staff is also working through the licensing backlog created as a result of the project workload. Our goal is to get through most of the existing backlog in the next eight weeks.

Licensing Cycle Times – The chart below provides a snapshot of the Board’s current and past licensing processing times. We have seen a significant increase in licensing cycle times since during the past four months. Licensing staff are processing backlogged paper applications received prior to certain application types being launched online while completing other project implementation tasks for the new online application system.

Licensing Cycle Times	5/1/22	8/1/22	11/1/22	2/1/23	Current
Speech-Language Pathologists (SLP) and Audiologists (AUD) Complete Licensing Applications	4 weeks	6 weeks	8 weeks	12 weeks	13 weeks

Licensing Cycle Times	5/1/22	8/1/22	11/1/22	2/1/23	Current
Review and Process SLP and AUD Supporting Licensing Documents	3 weeks	4 weeks	7 weeks	9 weeks	12 weeks
Review and Process RPE Applicant's Verification of Experience Forms for Full Licensure	3 weeks	5 weeks	3 weeks	7 weeks	8 weeks
Hearing Aid Dispensers (HAD) Applications	3 weeks	4 weeks	5 weeks	9 weeks	12 weeks

**f) Practical Examination Report**

The practical examination that was scheduled for April 21-22 was postponed to July 14-15, 2023. Below is a summary of results from the January examination.

HAD Practical Examination Results for January					
Candidate Type	Number of Candidates	Passed	%	Failed	%
<b>Applicants with Supervision (Temporary Trainee License)</b>					
Hearing Aid Dispensers	19	9		10	
Audiologists					
Required Professional Experience Aide	2	1		1	
<b>Applicants Licensed in Another State (Temporary License)</b>					
Hearing Aid Dispenser	6	2		4	
Audiologist	2	2			
<b>Applicants without Supervision</b>					
Hearing Aid Dispensers	8	4		4	
Audiologists	4	2		2	
Required Professional Experience					
<b>Total</b>					
Total Number of Candidates	41	20	49%	21	51%

**g) Enforcement Report**

The Board received 96 complaints and subsequent arrest notifications through the third quarter of the 2022-23 reporting year. During this same period the Board has issued four (4) citation and fines and one (1) cease and desist letter.

There are currently three (3) formal discipline cases pending with the Attorney General's Office. The Board is currently monitoring 19 probationers of which six (6) probationers require drug or alcohol testing and three (3) are in a tolled status. Included in your Board materials (Item 6g) is the Board's statistical Enforcement Report.

The following disciplinary actions have been adopted by the Board during the past 12 months:

<b>Name</b>	<b>License No.</b>	<b>License Type</b>	<b>Case No.</b>	<b>Effective Date</b>	<b>Action Taken</b>
Green (Malek), Natalia Chojnacka	SP 22694	Speech-Language Pathologist	11-2019-175	November 18, 2022	Revocation Stayed, Three Years' Probation with Specified Terms and Conditions
Banaga, Ramon Rocello	SPA 3446	Speech-Language Pathology Assistant	11-2017-073	August 19, 2022	Revocation Stayed, Seven Years' Probation with Specified Terms and Conditions
Swanson, Robin	HA 3104	Hearing Aid Dispenser	D1-2012-98	July 28, 2022	Revocation of License
Arreola, Diana	SPA 5384	Speech-Language Pathology Assistant	11-2019-177	June 2, 2022	Voluntary Surrender of License
Brasier, Carley Amara Green	SP 20434	Speech-Language Pathologist	11-2018-222	May 28, 2022	Revocation Stayed, Five Years' Probation with Specified Terms and Conditions
Lilly, Alice Penelope	HA 8322	Hearing Aid Dispenser	1C-2018-168	May 6, 2022	Revocation Stayed, Three Years' Probation with Specified Terms and Conditions
Colbert, Michael	HA 5026	Hearing Aid Dispenser	1C-2018-081	May 1, 2022	Voluntary Surrender of License

**Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board - 0376**

**FY 2022-23 BUDGET REPORT**

April 27, 2023 Board Meeting

FM 7

OBJECT DESCRIPTION	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23				
	ACTUAL EXPENDITURES (MONTH 13)	ACTUAL EXPENDITURES (MONTH 13)	ACTUAL EXPENDITURES (MONTH 13)	ACTUAL EXPENDITURES (Prelim FM13)	ACTUAL EXPENDITURES (Prelim FM13)	GOVERNOR'S BUDGET 2022-23	CURRENT YEAR EXPENDITURES 01.31.2023	PERCENT SPENT	PROJECTIONS TO YEAR END	UNENCUMBERED BALANCE
<b>PERSONNEL SERVICES</b>										
Salary & Wages (Staff)	478,930	525,967	601,545	599,726	746,598	748,000	481,867	64%	746,997	1,003
Statutory Exempt (EO)	91,296	94,944	98,268	92,318	106,164	82,000	66,465	81%	129,500	(47,500)
Temp Help	8,446	224	64,729	38,449	57,039	1,000	28,463	2846%	28,463	(27,463)
Board Member Per Diem	5,100	4,700	4,600	1,700	5,100	6,000	3,400	57%	4,100	1,900
Overtime/Flex Elect	19,003	36,663	55,901	54,620	67,286	5,000	47,995	960%	49,895	(44,895)
Staff Benefits	309,624	332,488	434,247	418,932	489,282	485,000	333,882	69%	533,800	(48,800)
<b>TOTALS, PERSONNEL SVC</b>	<b>912,400</b>	<b>994,986</b>	<b>1,259,290</b>	<b>1,205,746</b>	<b>1,471,470</b>	<b>1,327,000</b>	<b>962,072</b>	<b>72%</b>	<b>1,492,755</b>	<b>(165,755)</b>
<b>OPERATING EXPENSE AND EQUIPMENT</b>										
General Expense	42,122	34,923	48,858	67,144	74,273	68,000	23,902	35%	42,811	25,189
Printing	9,772	10,587	11,227	19,251	40,231	28,000	20,471	73%	21,649	6,351
Communication	6,228	5,986	7,072	7,482	3,518	21,000	1,040	5%	4,080	16,920
Postage	25,482	19,259	7,155	1,725	6,407	12,000	2,066	17%	3,200	8,800
Insurance	20	4,040	25	158	22	0	0	0%	100	(100)
Travel In State	15,163	5,210	13,115	9,148	11,088	30,000	7,040	23%	12,674	17,326
Training	0	0	7,088	0	175	9,000	325	4%	2,905	6,095
Facilities Operations	73,447	86,769	101,321	82,568	126,495	99,000	79,237	80%	140,234	(41,954)
C & P Services - Interdept.	38	49	52	70	82	24,000	0	0%	0	24,000
Attorney General	133,121	112,665	156,882	298,782	200,014	154,500	110,222	71%	154,000	500
Office Admin. Hearings	45,135	37,170	8,025	128,785	38,496	27,500	13,172	48%	26,758	742
C & P Services - External	82,277	71,696	73,529	79,957	64,415	70,000	19,481	28%	54,601	15,399
DCA Pro Rata	339,000	392,000	367,221	355,665	463,371	464,000	331,500	71%	464,000	0
DOI - Investigations	153,000	200,000	200,908	32,198	96,124	66,000	49,500	75%	66,000	0
Interagency Services	0	0	0	2,196	118	29,000	310	1%	310	28,690
IA w/ OPES	0	500	67,039	24,264	47,009	60,000	0	0%	17,308	42,692
Consolidated Data Center	3,258	195	4,971	14,553	20,198	17,000	8,691	51%	8,691	8,309
Information Technology	1,240	2,013	431	5,210	4,171	17,000	3,277	19%	3,277	13,723
Equipment	3,220	0	15,400	30,670	1,193	12,000	0	0%	1,639	10,361
Other Items of Expense		0	113,356	2,553	1,746	0	1,326	0%	3,000	(3,000)
<b>TOTALS, OE&amp;E</b>	<b>1,001,524</b>	<b>1,199,919</b>	<b>1,172,675</b>	<b>1,117,103</b>	<b>1,194,721</b>	<b>1,208,000</b>	<b>96,300</b>	<b>8%</b>	<b>1,027,957</b>	<b>180,043</b>
<b>TOTAL EXPENSE</b>	<b>1,913,924</b>	<b>2,194,905</b>	<b>2,431,965</b>	<b>2,322,849</b>	<b>2,666,191</b>	<b>2,535,000</b>	<b>1,604,977</b>	<b>63%</b>	<b>2,520,712</b>	<b>14,288</b>
<b>SURPLUS/(DEFICIT):</b>										<b>0.56%</b>



0376 - Speech-Language Pathology and Audiology and Hearing Aid Dispensers  
Fund Analysis of Fund Condition  
(Dollars in Thousands)  
2023-24 Governor's Budget FM7

Prepared 4.20.2023

	Actual 2021-22	CY 2022-23	BY 2023-24	BY +1 2024-25	BY +2 2025-26
<b>BEGINNING BALANCE</b>	\$ 1,545	\$ 1,134	\$ 1,546	\$ 1,578	\$ 1,520
Prior Year Adjustment	\$ -105	\$ 0	\$ 0	\$ 0	\$ 0
Adjusted Beginning Balance	\$ 1,440	\$ 1,134	\$ 1,546	\$ 1,578	\$ 1,520
<b>REVENUES, TRANSFERS AND OTHER ADJUSTMENTS</b>					
Revenues					
4121200 - Delinquent fees	\$ 31	\$ 31	\$ 32	\$ 32	\$ 32
4127400 - Renewal fees	\$ 2,001	\$ 2,441	\$ 2,397	\$ 2,397	\$ 2,397
4129200 - Other regulatory fees	\$ 73	\$ 65	\$ 55	\$ 55	\$ 55
4129400 - Other regulatory licenses and permits	\$ 480	\$ 565	\$ 562	\$ 562	\$ 562
4163000 - Income from surplus money investments	\$ 6	\$ 9	\$ 30	\$ 22	\$ 21
4171400 - Escheat of unclaimed checks and warrants	\$ 3	\$ 3	\$ 0	\$ 0	\$ 0
4172500 - Miscellaneous revenues	\$ 0	\$ 1	\$ 1	\$ 1	\$ 1
Totals, Revenues	\$ 2,594	\$ 3,115	\$ 3,077	\$ 3,069	\$ 3,068
Operating Transfers To General Fund 0001 per EO E 21/22-276 Revised (AB 84)	\$ -82	\$ 0	\$ 0	\$ 0	\$ 0
Totals, Transfers and Other Adjustments	\$ -82	\$ 0	\$ 0	\$ 0	\$ 0
<b>TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS</b>	\$ 2,512	\$ 3,115	\$ 3,077	\$ 3,069	\$ 3,068
<b>TOTAL RESOURCES</b>	\$ 3,952	\$ 4,249	\$ 4,623	\$ 4,647	\$ 4,588
Expenditures:					
1111 Department of Consumer Affairs Regulatory Boards, Bureaus, Divisions (State Operations)	\$ 2,622	\$ 2,521	\$ 2,739	\$ 2,821	\$ 2,906
9892 Supplemental Pension Payments (State Operations)	\$ 38	\$ 38	\$ 38	\$ 38	\$ 0
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	\$ 158	\$ 144	\$ 268	\$ 268	\$ 268
<b>TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>	\$ 2,818	\$ 2,703	\$ 3,045	\$ 3,127	\$ 3,174
<b>FUND BALANCE</b>					
Reserve for economic uncertainties	\$ 1,134	\$ 1,546	\$ 1,578	\$ 1,520	\$ 1,414
Months in Reserve	5.0	6.1	6.1	5.7	5.3

**NOTES:**

Assumes workload and revenue projections are realized in BY +1 and ongoing.  
Expenditure growth projected at 3% beginning BY +1.  
2022-23 includes Attorney General and Office of Administrative Hearings augmentation.

Speech-Language Pathology & Audiology & Hearing Aid Dispensers Board

LICENSES ISSUED	FY	FY	FY	FY	FY	FY	FY	FY
	15/16	16/17	17/18	18/19	19/20	20/21	21/22	22/23
								<b>QTR 3</b>
AU	48	53	77	63	63	71	79	46
DAU	26	24	30	35	31	23	28	22
AUT	0	0	2	4	3	1	4	1
SLP	1,352	1,457	1,482	1,446	1,444	1,621	1,782	1,240
SPT	0	0	0	0	0	0	1	0
SLPA	606	501	558	602	615	505	649	461
RPE	834	897	945	977	1,059	1,039	1,177	869
AIDE	44	44	33	32	44	22	44	43
PDP	22	21	20	15	5	13	14	9
HAD Permanent	140	120	137	135	95	55	108	73
HAD Trainee	180	152	169	156	116	93	124	115
HAD Licensed in Another State	16	16	20	17	12	11	22	7
HAD Branch	407	315	341	333	312	249	263	124
<b>TOTAL LICENSES ISSUED</b>	<b>3,675</b>	<b>3,600</b>	<b>3,814</b>	<b>3,815</b>	<b>3,799</b>	<b>3,703</b>	<b>4,295</b>	<b>3,010</b>

LICENSEE POPULATION	FY	FY	FY	FY	FY	FY	FY	FY
	15/16	16/17	17/18	18/19	19/20	20/21	21/22	22/23
								<b>QTR 3*</b>
AU	556	698	720	831	837	830	869	856
DAU	1,045	1,211	1,246	1,334	1,384	1,375	1,416	1,454
<i>Both License Types</i>	<i>1,601</i>	<i>1,909</i>	<i>1,966</i>	<i>2,165</i>	<i>2,221</i>	<i>2,205</i>	<i>2,285</i>	<i>2,310</i>
AUT	0	0	2	4	7	8	8	7
SLP	14,860	18,024	19,161	21,374	22,527	23,309	24,894	25,837
SPT	0	0	0	0	0	0	1	0
SLPA	2,795	3,752	4,118	4,822	5,297	5,538	5,962	6,202
RPE	806	1,174	1,232	1,364	1,595	1,626	1,740	1,801
AIDE	133	235	216	245	273	290	306	304
PDP	160	174	177	178	165	160	152	152
HAD Permanent	996	1,179	1,266	1,380	1,407	1,398	1,439	1,458
HAD Trainees	158	238	204	214	237	243	267	297
HAD Licensed in Another State	18	18	28	31	42	47	66	61
HAD Branch Office	963	1,409	1,297	1,347	1,401	1,411	1,429	1,369
<b>TOTAL LICENSEES</b>	<b>22,490</b>	<b>28,112</b>	<b>29,667</b>	<b>33,124</b>	<b>35,172</b>	<b>36,235</b>	<b>38,549</b>	<b>39,798</b>

\* Data as of April 17, 2023

Legend:

AU = Audiologist

DAU = Dispensing Audiologist

AUT = Audiologist Temporary

HAD = Hearing Aid Dispenser

RPE = Required Professional Experience

PDP = Continuing Professional Development

SLP = Speech-Language Pathologist

SPT = Speech-Language Pathologist Temporary

SLPA = Speech-Language Pathology

Assistant

## Speech-Language Pathology & Audiology & Hearing Aid Dispensers Board Enforcement Report

<b>COMPLAINTS AND CONVICTIONS</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Complaints Received	329	158	164	91	79	61
Convictions Received	128	124	103	45	48	35
Average Days to Intake	2	1	1	5	7	8
Closed	10	5	17	2	0	0
Pending	1	1	1	6	0	0

<b>INVESTIGATIONS</b>	<b>Desk</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Assigned		446	273	260	131	131	102
Closed		388	188	189	193	178	102
Average Days to Complete		102	148	222	380	598	340
Pending		126	198	260	198	132	123

<b>INVESTIGATIONS</b>	<b>DOI</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Assigned		17	13	9	0	1	0
Closed		19	12	10	8	6	1
Average Days to Complete		462	752	770	839	1,409	150
Pending		19	20	19	11	2	1

<b>ALL TYPES OF INVESTIGATIONS</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Closed w/o Discipline Referral	386	183	181	187	178	99
Cycle Time - No Discipline	115	184	251	368	491	338

<b>CITATIONS/CEASE &amp; DESIST</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Citations Issued	26	16	11	6	7	4
Avg Days to Citation & Fine	82	155	336	429	1,138	790
Cease & Desist Letters Issued	3	1	0	2	0	1

<b>ATTORNEY GENERAL CASES</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Pending at the AG	22	21	23	21	10	2
Accusations Filed	5	4	8	8	5	1
Statement of Issue (SOI) Filed	2	5	1	2	0	0
Accusation Withdrawn, Dismissed, Declined	4	3	1	0	1	2
SOI Withdrawn, Dismissed, Declined	0	4	1	0	0	0
Average Days to Discipline	780	1,741	824	2,245	1,362	1,221

**Speech-Language Pathology & Audiology & Hearing Aid Dispensers Board  
Enforcement Report**

<b>ATTORNEY GENERAL FINAL OUTCOME</b>	<b>FY 2017-18</b>	<b>FY 2018-19</b>	<b>FY 2019-20</b>	<b>FY 2020-21</b>	<b>FY 2021-22</b>	<b>FY 2022-23 Q3</b>
Probation Only	4	4	5	1	1	4
Surrender of License	3	1	3	3	2	0
License Denied (SOI)	3	2	1	0	1	0
Suspension & Probation	0	1	0	0	2	0
Revocation-No Stay of Order	3	1	3	2	4	0
Public Reprimand/Reproval	1	0	0	0	0	0

Note: All data provided prior to FY 2022-23 uses complaint open date as the start to any "Days to" data provided in this report.